

# SEASIDE OPHTHALMOLOGY, LLC

## PAYMENT POLICY

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We need your assistance and understanding of our payment policy. As a courtesy, Seaside Ophthalmology will bill most insurance. However, the patient is responsible for any non-covered or unpaid balances and any referral numbers or pre-authorization (example: Tricare) not provided to our office prior to the appointment.

**Your insurance coverage is a contract between you and your insurance company.** All services are filed with your insurance carrier providing you provide all pertinent information to our office. If all pertinent information is not received prior to appointment then Seaside Ophthalmology has the right to reschedule the appointment. **Insurance co-payments and deductibles are expected when services are rendered.** We accept cash, check, Visa, MasterCard and Discover.

**If charges are denied, the patient is financially responsible for the charges incurred.** If there is a need to set up payment arrangements, the billing department should be contacted by the patient or their representative. If no payment has been received after 90 days from the date of service, necessary collection procedures will begin. **If the account is turned over for collection there will be a 35% charge of the balance added to the account.**

### PRIVATE PAY PATIENTS

Patients without medical or vision insurance are accepted, and payment in full at the time services are rendered is required.

### CANCELLATION AND NO SHOW POLICY

In order to be respectful of the medical needs of all our patients, please be courteous and call our office promptly if you are unable to attend an appointment. This time will be reallocated to someone who is in urgent need of treatment. **Seaside Ophthalmology reserves the right to reschedule the appointment if you are more than 20 minutes late.** A failure to be present for a scheduled appointment will be recorded in the patient's chart as a "no show". Two no shows or two cancellations <24hrs before the appointment could result in a charge of \$25.00.